

# Hathaway Patient Participation Group

AUTUMN 2022



Hathaway Medical Centre

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## AUTUMN COVID BOOSTER PROGRAMME

As promised in our Summer Newsletter, we are now able to give you further information regarding your Covid Booster vaccination.

If you are eligible, you should receive an Invitation to Book your Covid appointment either by telephoning 119 or on-line, via the NHS booking Site. The system is slightly different this time round as Chippenham, Corsham and Box Primary Care Networks will not be offering the COVID Autumn boosters.

There are several sites vaccinating locally. You can choose the best venue for you. These include Shaunaks in Corsham and Bath Racecourse.

However, all housebound and care home patients within the PCN will be contacted by the Bath Racecourse team and will receive their vaccination at home.

The range of eligible patients is:

- residents in a care home for older adults and staff working in care homes for older adults
- frontline health and social care workers
- all adults aged 50 years and over
- persons aged 5 to 49 years in a clinical risk group
- persons aged 5 to 49 years who are household contacts of people with immunosuppression
- persons aged 16 to 49 years who are carers



*I had mine recently.*

*How quick and easy it was.*

(If you require further information regarding your eligibility, please contact 119)

On Page 2 you will find further information on how to obtain your Flu Vaccination

# Hathaway Practice News

## Flu Vaccinations 65 years old and over only. \*\*

Its that time again. How time flies. When **you** receive your invitation to have your vaccination, please come along and have it done. It only takes a minute.

Over the last 2 years we have vaccinated more people than ever against the flu and had some of the best vaccine uptake levels we have ever seen!

We will be running a number of in-practice flu clinics as well as our Drive Through flu clinics at Abbeyfield School. These have been extremely successful over the last few years! As always, these vaccinations **will be available by appointment only**. We are, unfortunately, not able to offer a walk in influenza vaccine service. Our housebound patients are being contacted by our designated housebound flu teams.

A list of those eligible can be found on the NHS Website: [Flu vaccine - NHS \(www.nhs.uk\)](https://www.nhs.uk)  
We are also vaccinating children aged 2-4, parents will receive an invite from the surgery in the coming weeks.

**\*\*NHS England has stated that it will NOT be available this year for those aged 50-64yrs in a not-at-risk group BEFORE 15/10/2022.**



Another successful drive-through flu clinic at Abbeyfield School.



Today, 15 October, we vaccinated approximately 1200 patients.



Our thanks to all of you who attended

## Carers Award 2022-2023

Louise and Ingrid pictured here, recently attended the Carers Award Evening held in Devizes Town Hall.

We are delighted to say that they were there to collect the prestigious

### Platinum Award for the Support of Carers 2022-2023

They have work extremely hard to achieve this award for the surgery, and we send them both our warmest congratulations.

Louise and Ingrid are available most mornings if you should wish to register as a Carer.



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# Hathaway Practice News

## Health Promotional Evening



Hathaway Patient Participation Group  
and the Staff of The Living Well Team

invite you to attend our

**Health Promotional Evening**

covering all areas of

**Well Being and Social Prescribing**

The Event will be held on

**Thursday 3rd November**

**between 4pm-7pm**

We would love you to join us and have the opportunity to  
found out any information you feel would benefit you

(Refreshments will be available)

**A Message to all our patients from Natasha Moore, Operations Development Supervisor at HMC, regarding the new Community Pharmacy Consultation service**

The Community Pharmacy Consultation Service (CPCS) is a new service where GP surgeries can send electronic referrals to community pharmacies for minor illnesses such as a rash/cough/sore throat etc.

This service has been funded to relieve pressure on GP practices by referring patients to have a consultation with a pharmacist where otherwise they would have attended their GP practice for an appointment. Once the referral has been completed by our reception or info suite team, pharmacies have a four-hour time frame to give the patient a call back, where the pharmacist will speak to the patient to discuss their symptoms. They will give the patient advice and see the patient face-to-face if appropriate, and advise of an over-the-counter treatment, if appropriate.

Chippenham Pharmacy and Health Clinic, a new distance-selling pharmacy on Bumper's Farm, have prescribing pharmacists which means we can refer for additional illnesses such as UTIs and eye infections. If appropriate, they will refer back to the surgery with the outcome of the referral and advise if antibiotics or a further appointment with a GP is needed.

# Your PPG Board Members

Roger Nicholas	- Chairman
Ian Bridges	- Treasurer
Jean Patterson	- Secretary/PR Coordinator
Kim Hiles	- Hathaway Practice Manager
Amanda Houston	- Hathaway Operations Manager
Ginette Hughes	- Member
Gail Auckland	- Member



## WE NEED YOU....The PPG has vacancies for new members

We are a friendly group of patients who meet for quarterly Board meetings as well as regular informal sub-group meetings. Our focus is on improving the effectiveness of the health care delivered by the Practice and to provide a forum for patients to improve the understanding of their health issues and self management of any condition.

If you feel that you would like to become involved in the Group then please introduce yourself via email at [Wccg.hathawayppg@nhs.net](mailto:Wccg.hathawayppg@nhs.net) or call into Reception.

*We should emphasise that the PPG is not a route for complaints about individual issues within the Practice.*

*Please take these up with the Practice Manager or your GP.*

### Living Well Team

The **Team** consists of Social Prescribers and Age UK Wiltshire Project Workers.

They work with all adult patients who may be struggling to feel they live a good life.

They support to reduce social isolation, promote personal independence, and support access to local groups and community activities. Referrals can be made by surgery staff and patients.

Family members can also refer directly.

Please call the surgery for more information.

### Have you been considering managing your weight?

Hathaway have been assessing and improving the Weight Management Referral Service. You can speak with a friendly GP who can offer advice, self-help or refer you to a specialist.

Call the surgery for more information

Please enquire at Reception for more information on  
any of the articles displayed in this Newsletter



Contact your Patient Participation Group by email: [Wccg.hathawayppg@nhs.net](mailto:Wccg.hathawayppg@nhs.net)

Or use the Suggestion Box in Hathaway Reception

Follow Hathaway Surgery on social media for the latest information and updates

@HathawayMC

@HathawaySurgery

HathawayMedicalCentre

Patient Line: 01249 462775

Cancellation Line: 01249 655500